



**58**% Want them as a gift **55**% Buy 3 or more



\$44.83 Average spend/card



Total gift card volume: \$130B in 2015 **\$160B** by 2018



**Increased Spend** 

43<sup>%</sup> : Balance

**Increased Foot Traffic** 

People spend more than their balance



Gift cards prompt unplanned visits to stores



Unused card balances:  $<1^{\%}$  of \$130B• Per 2014 spillage rates, \$780M will be lost in 2015

Young

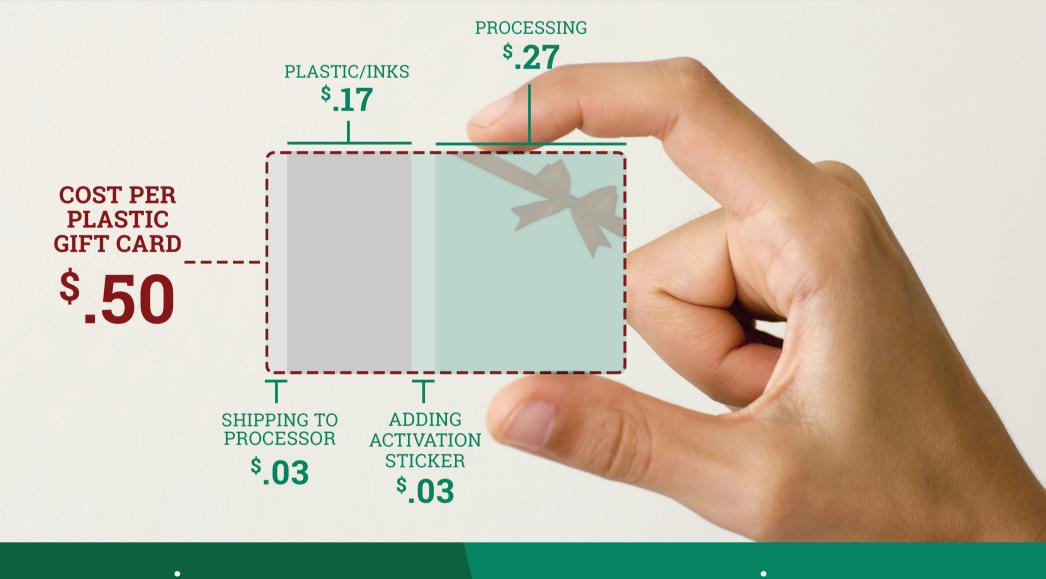
Adults Unspent Balances **25**%

23% Forgotten Funds

Overall

don't have the card when in store

## Mobile Wallets Boost Bottom Lines



Billion

\$2.29

Lost

Cards

2015 Total plastic

expense + spillage

Mobile wallet

gift cards are

Less expensive

10-25x

& Foot Traffic 90%+ of mobile wallet

Redemption, Revenue

And Increases



after expiration

passes are not deleted even

Location/time based reminders

conversation with cardholders:

Balance updates

Maintain an ongoing



Expiration alerts

Promote offers



"Spend by 12/23

and get 100



pay

zero, but there are more savings to be had. See the latest."

"Your balance is now

loyalty points." 32%

10 Outfitters \$25 gift card Taylor Lakehurst \$25

want one app to store multiple gift cards

make unplanned

purchases due

to incentives